

HPMS E-Mail

Date: May 3, 2013

Subject: Health Plan Management System (HPMS) Customer Satisfaction Survey in June 2013

E-mail Message:

CMS is pleased to announce the dates for our next HPMS customer satisfaction survey. This feedback period will take place from **June 14, 2013 through June 21, 2013**. The survey should take approximately 5-10 minutes to complete, and participants will have the option to remain anonymous. An HPMS memo will be sent in June announcing the release of the survey.

NOTE: HPMS access will not be required to take the survey.

We strongly encourage all users to participate in the survey, as your comments and suggestions will ensure that we continue to align our HPMS improvement efforts with customer priorities. We look forward to your continued participation.